

The Standardized Program Evaluation Protocol (SPEP™):

Service Score Results: Baseline

Name of Program and Service: Edison Court Incorporated-Ravenhill's Accountability and Mentoring Program (RAMP)

Cohort Total: 23

SPEP ID: 44-T02

Selected Timeframe: Jun. 16, 2015-Jun. 16, 2016

Date(s) of Interview(s): Aug. 22, 2016

Lead County & SPEP Team Representatives: Bill Batty & Nick Caramenico, Bucks Co. & Heather Perry, EPISCenter

Person Preparing Report: Bill Batty, Nick Caramenico & Heather Perry

Description of Service: *This should include a **brief** overview of the service within the context of the program, the location and if community based or residential. Indicate the type of youth referred, how the service is delivered, the purpose of service and any other **relevant** information to help the reader understand the SPEP service type classification. (350 character limit)*

Mathom House was founded in 1986 and it was a residential facility that served juveniles who committed sexual offenses. Ravenhill Psychological Services was founded in 2001 and it was a community based program that served at-risk adjudicated juveniles. Edison Court Inc. was founded in 2003 and it includes Mathom House and Ravenhill Psychological Services. Ravenhill provides a variety of services and the director identified the following: Adult Forensic Groups (Sex Offender Treatment Program, Batters Intervention Program, and Intensive Anger Management Program) supervised by the Adult Manager, Case Management Services, Community Adjustment and Reintegration Program (CARP), Community Accountability and Recidivism Prevention and Intensive Diversion Program (CARP-ID), and Ravenhill's Accountability and Mentoring Program (RAMP). RAMP is the identified program for this report. Mentors provide the direct service and develop community adjustment and personal and behavior goals that directly pertain to the YLS domains for which they were referred to the RAMP Program by their juvenile probation officer. Bucks County Juvenile Probation makes referrals to the program. The mentor works with males and females between the ages of 10-20. The program works with juveniles that score moderate-high on the YLS. RAMP employs 5 Mentors and a Forensic Case Management Supervisor, who report to the Director of Outpatient Services. RAMP Policies and Procedures Manual describe the philosophy of this service as follows: 1. It is victim centered, 2. It holds a juvenile accountable for his/her actions, 3. It fosters the development of competencies in the juvenile, 4. It affords community protection by guarding against continued and future victimization, and 5. It provides support and access to community resources. RAMP Policies and Procedures Manual summarize the Mentor position as follows: 1. Provide community based support to juvenile offenders under the supervision of the Court, 2. Assist juveniles with maintaining compliance to juvenile probation rules and regulations, 3. Connect juveniles to needed supports and services and help to develop appropriate competencies, and 4. Develop positive, respectful relationships with the juveniles that model pro-social behavior and attitudes and emphasize personal responsibility and accountability. RAMP Policies and Procedures Manual outlines Mentor's activities as follows: 1. Mentors are required to have a face to face contact with the juvenile three hours per week, 2. Mentors are to make collateral contacts with members who are involved in the juvenile's life, 3. Mentors are to encourage family involvement with the juvenile, and 4. Mentors are to identify community supports that can benefit the juvenile.

The four characteristics of a service found to be the most strongly related to reducing recidivism:

1. **SPEP™ Service Type:** Mentoring

Based on the meta-analysis, is there a qualifying supplemental service? Yes

If so, what is the Service type? Behavioral Contracting/Management

Was the supplemental service provided? Yes Total Points Possible for this Service Type: 30

Total Points Earned: 30 Total Points Possible: 35

2. **Quality of Service:** Research has shown that programs that deliver service with high quality are more likely to have a positive impact on recidivism reduction. Monitoring of quality is defined by existence of written protocol, staff training and supervision, and how drift from service delivery is addressed.

Total Points Earned: 20 Total Points Possible: 20

3. **Amount of Service:** Score was derived from examination of weeks and hours each youth in the cohort received the service. The amount of service is measured by the target amounts of service for the SPEP service categorization. Each SPEP service type has varying amounts of duration and dosage. Youth should receive the targeted amounts to have the greatest impact on recidivism reduction.

Points received for Duration or Number of Weeks: 2

Points received for Dosage or Number of Hours: 0

Total Points Earned: 2 Total Points Possible: 20

4. **Youth Risk Level:** The risk level score is compiled by calculating the total % of youth that score above low risk, and the total % of youth who score above moderate risk to reoffend based on the results of the YLS.

22 youth in the cohort are Moderate, High or Very High YLS Risk Level for a total of 12 points

1 youth in the cohort are High or Very High YLS Risk Level for a total of 0 points

Total Points Earned: 12 Total Points Possible: 25

Basic SPEP™ Score: 64 total points awarded out of 100 points. Compares service to any other type of SPEP therapeutic service. (eg: individual counseling compared to cognitive behavioral therapy, social skills training, mentoring, etc.)

Note: Services with scores greater than or equal to 50 show the service is having a positive impact on recidivism reduction.

Program Optimization Percentage: 68% This percentage compares the service to the same service types found in the research. (eg: individual counseling compared to all other individual counseling services included in the research)

The SPEP and Performance Improvement

The intended use of the SPEP is to optimize the effectiveness of reducing recidivism among juvenile offenders. Recommendations for performance improvement are included in the service feedback report, and these recommendations are the focus of the performance improvement plan, a shared responsibility of the service provider and the local juvenile court. The recommendations for this service included in the feedback report are:

The RAMP program scored a 64 Basic Score and a 68% Program Optimization Percentage. It is classified as a Group 4 Mentoring Service Type. The program could improve its capacity for recidivism reduction through:

1. Strengthening the RAMP Policies and Procedures Manual by:

- Adding to the manual a section on what is Mentoring and how it is delivered and a section on how the behavior work books are to be used by Mentors.
 - Incorporating a training focused on what Mentoring is and how to deliver the service type to New Hires, continue boosters, including MI/YLS and manual boosters, for existing staff and incorporate a training that is focused on how to use the behavior workbooks.
 - Document that supervisors are also trained to deliver the service in the position summary section of the manual.
 - Document the addition of group supervision and 90-day audit of electronic health record to the RAMP manual, the replacement of the Case Management Supervision document by the electronic health record and the sign off process by the juvenile, the mentor, and the mentor's supervisor in the RAMP manual, and the ability of the Mentor to access their employee profile thru Credible in the RAMP manual to obtain feedback about their performance.
 - Incorporate responses to drift that are service type specific and Incorporate actions steps to be taken when a Mentor drifts from the delivering the service type.
 - Document the addition of pre/post BASC-2, pre/post YLS, and the probation outcome form.
2. Collaborate with the probation department to reach a minimum of 26 weeks of service and a minimum of 78 contact hours which is the dosage and duration for the Mentoring service type.
3. Collaborate with the probation department to Continue to target Moderate and High risk youth for the program.
- Ensure the YLS data is included in the referral packet from the probation department,
 - Collect pre and post YLS data and
 - Continue to submit 90-day probation outcome measure form

The Standardized Program Evaluation Protocol (SPEP™):

Service Score Results: Reassessment

Name of Program and Service: Edison Court Inc., Ravenhill's Accountability and Mentoring Program (RAMP)

Cohort Total: 44

SPEP ID: 44-T03

Selected Timeframe: Oct. 18, 2016 – May 17, 2018

Date(s) of Interview(s): May 31, 2018

Lead County & SPEP Team Representatives: Nick Caramenico, Bucks Co. & Heather Perry, EPISCenter

Person Preparing Report: Nick Caramenico, Bucks Co. & Heather Perry, EPISCenter

Description of Service: *This should include a **brief** overview of the service within the context of the program, the location and if community based or residential. Indicate the type of youth referred, how the service is delivered, the purpose of service and any other **relevant** information to help the reader understand the SPEP service type classification. (350 character limit)*

Mathom House was founded in 1986 and it was a residential facility that served juveniles who committed sexual offenses. Ravenhill Psychological Services was founded in 2001 and it was a community based program that served at-risk adjudicated juveniles. Edison Court Inc. was founded in 2003 and it includes Mathom House and Ravenhill Psychological Services. Ravenhill provides a variety of services and the director identified the following: Adult Forensic Groups (Sex Offender Treatment Program, Batters Intervention Program, and Intensive Anger Management Program) supervised by the Adult Manager, Case Management Services, Community Adjustment and Reintegration Program (CARP), Community Accountability and Recidivism Prevention and Intensive Diversion Program (CARP-ID), and Ravenhill's Accountability and Mentoring Program (RAMP). RAMP is the identified program for this report. Mentors provide the direct service and develop community adjustment and personal and behavior goals that directly pertain to the YLS domains for which they were referred to the RAMP Program by their juvenile probation officer. Bucks County Juvenile Probation makes referrals to the program. The mentor works with males and females between the ages of 10-20. The program works with juveniles that score moderate-high on the YLS.RAMP Policies and Procedures Manual describe the philosophy of this service as follows: 1. It is victim centered. 2. It holds a juvenile accountable for his/her actions. 3. It fosters the development of competencies in the juvenile. 4. It affords community protection by guarding against continued and future victimization. 5. It provides support and access to community resources.

RAMP Policies and Procedures Manual summarize the Mentor position as follows: 1. Provide community based support to juvenile offenders under the supervision of the Court. 2. Assist juveniles with maintaining compliance to juvenile probation rules and regulations. 3. Connect juveniles to needed supports and services and help to develop appropriate competencies. 4. Develop positive, respectful relationships with the juveniles that model pro-social behavior and attitudes and emphasize personal responsibility and accountability.

RAMP Policies and Procedures Manual outlines Mentor's activities as follows: 1. Mentors are required to have a face to face contact with the juvenile three hours per week. 2. Mentors are to make collateral contacts with members who are involved in the juvenile's life. 3. Mentors are to encourage family involvement with the juvenile. 4. Mentors are to identify community supports that can benefit the juvenile.

The four characteristics of a service found to be the most strongly related to reducing recidivism:

1. **SPEP™ Service Type:** Mentoring

Based on the meta-analysis, is there a qualifying supplemental service? Yes

If so, what is the Service type? Behavioral Contracting/Management

Was the supplemental service provided? Yes Total Points Possible for this Service Type: 30

Total Points Earned: 30 Total Points Possible: 35

2. **Quality of Service:** Research has shown that programs that deliver service with high quality are more likely to have a positive impact on recidivism reduction. Monitoring of quality is defined by existence of written protocol, staff training and supervision, and how drift from service delivery is addressed.

Total Points Earned: 20 Total Points Possible: 20

3. **Amount of Service:** Score was derived from examination of weeks and hours each youth in the cohort received the service. The amount of service is measured by the target amounts of service for the SPEP service categorization. Each SPEP service type has varying amounts of duration and dosage. Youth should receive the targeted amounts to have the greatest impact on recidivism reduction.

Points received for Duration or Number of Weeks: 4

Points received for Dosage or Number of Hours: 4

Total Points Earned: 8 Total Points Possible: 20

4. **Youth Risk Level:** The risk level score is compiled by calculating the total % of youth that score above low risk, and the total % of youth who score above moderate risk to reoffend based on the results of the YLS.

44 youth in the cohort are Moderate, High or Very High YLS Risk Level for a total of 12 points

14 youth in the cohort are High or Very High YLS Risk Level for a total of 10 points

Total Points Earned: 22 Total Points Possible: 25

Basic SPEP™ Score: 80 total points awarded out of 100 points. Compares service to any other type of SPEP therapeutic service. (eg: individual counseling compared to cognitive behavioral therapy, social skills training, mentoring, etc.)

Note: Services with scores greater than or equal to 50 show the service is having a positive impact on recidivism reduction.

Program Optimization Percentage: 85% This percentage compares the service to the same service types found in the research. (eg: individual counseling compared to all other individual counseling services included in the research)

The SPEP and Performance Improvement

The intended use of the SPEP is to optimize the effectiveness of reducing recidivism among juvenile offenders. Recommendations for performance improvement are included in the service feedback report, and these recommendations are the focus of the performance improvement plan, a shared responsibility of the service provider and the local juvenile court. The recommendations for this service included in the feedback report are:

The Ravenhill's Accountability and Mentoring Program (RAMP) program scored an 80 for the Basic Score and an 85% Program Optimization Percentage. It is classified as a Group 4 service –Mentoring service type. These scores represent an increase from the baseline findings of the initial SPEP™ scoring results. The program could continue to improve its capacity for recidivism reduction through:

Recommendations:

As a result of RAMP's ongoing quality assurance process, there are no new recommendations, and therefore no Performance Improvement Plan will be developed. In collaboration with Bucks County Juvenile Probation, RAMP will continue to update the manual, incorporate trainings focused on the delivery of the Mentoring Service Type, and continue to complete booster trainings. Further, RAMP staff will continue to collaborate with the probation department to ensure contact hours and weeks of service are met, moderate and high risk youth are being served, and YLS information is being tracked.

The Standardized Program Evaluation Protocol (SPEP™):

Service Score Results: Reassessment 2

SPEP™ ID and Time: 44-T04

Agency Name: Edison Court Incorporated
Program Name: Ravenhill's Accountability and Mentoring Program (RAMP)
Service Name: Mentoring
Cohort Total: 28
Timeframe of Selected Cohort: All delinquent youth who began this service on/after July 10, 2018 and ended this service on/before March 1, 2020
Referral County(s): Bucks
Date(s) of Interview(s): December 15, 2020
Lead County: Bucks
Probation Representative(s): Nick Caramenico
EPIS Representative: Kevin Perluke

Description of Service:

Mathom House was founded in 1986 and it was a residential facility that served juveniles who committed sexual offenses. Ravenhill Psychological Services was founded in 2001 and it was a community-based program that served at-risk adjudicated juveniles. Edison Court Inc. was founded in 2003 and it includes Mathom House and Ravenhill Psychological Services. Ravenhill provides a variety of services and the director identified the following: Adult Forensic Groups, (Sex Offender Treatment Program, Batters Intervention Program, and Intensive Anger Management Program) supervised by the Adult Manager, Case Management Services, Community Adjustment and Reintegration Program (CARP), Community Accountability and Recidivism Prevention and Intensive Diversion Program (CARP-ID), and Ravenhill's Accountability and Mentoring Program (RAMP). RAMP is the identified program for this report. Mentors provide the direct service and develop community adjustment and personal and behavior goals that directly pertain to the YLS domains for which they were referred to the RAMP Program by their juvenile probation officer. Bucks County Juvenile Probation makes referrals to the program. The mentor works with males and females between the ages of 10-20. The program works with juveniles that score moderate-high on the YLS. When the Advisory Report was written, Ravenhill's program was referred to as Case Management. During the course of the last year, the Case Management program has morphed into the RAMP Program. This change has been in name, philosophy, and staffing. When the Advisory Report was written, the Case Management Program had 2 caseworkers and a Director. At the 8/22/16 on-site visit we discussed RAMP's current staffing arrangement. Due to increased referrals RAMP now has 6 Mentors and a Forensic Case Management Supervisor, who reports to the Director of Outpatient Services. After completing Baseline Feedback Reports and creating Performance Improvement Plans, Bucks County Juvenile Probation (BCJP) and its In-home Service Providers began thinking how to align services. The thinking was that service providers should be aligned by the key components of evidence-based practices which are risk, need and responsibility principles. The probation department began working with a researcher from the University of North Carolina Chapel Hill. The plan to align service providers through the principles of risk, need, and responsibility became a task to merge/match Hoge's YLS Need Definitions with Lipsey's SPEP™ Service Type Definitions. This merge/match of definitions coupled with information from SPEP™ Baseline Feedbacks and the practical experiences from the researcher who is a licensed social worker resulted in a Service Type-Service Provider Matrix Pilot for the identified SPEP™ service types being delivered in Bucks County. This matrix listed the seven YLS Needs in columns and the SPEP™ Service Types to be utilized to reduce those needs in rows. With this in mind, RAMP included the targeted criminogenic needs and targeted offender risk levels along with the Mentoring service type and its dosage and duration in the RAMP's program description.

RAMP Policies and Procedures Manual describe the philosophy of this service as follows:

1. It is victim centered.
2. It holds a juvenile accountable for his/her actions.
3. It fosters the development of competencies in the juvenile.
4. It affords community protection by guarding against continued and future victimization.
5. It provides support and access to community resources.

RAMP Policies and Procedures Manual summarize the Mentor position as follows:

1. Provide community-based support to juvenile offenders under the supervision of the Court.
2. Assist juveniles with maintaining compliance to juvenile probation rules and regulations.
3. Connect juveniles to needed supports and services and help to develop appropriate competencies.
4. Develop positive, respectful relationships with the juveniles that model pro-social behavior and attitudes and emphasize personal responsibility and accountability.

RAMP Policies and Procedures Manual outlines Mentor's activities as follows:

1. Mentors are required to have a face to face contact with the juvenile three hours per week.
2. Mentors are to make collateral contacts with members who are involved in the juvenile's life.
3. Mentors are to encourage family involvement with the juvenile.
4. Mentors are to identify community supports that can benefit the juvenile.

The four characteristics of a service found to be the most strongly related to reducing recidivism:

1. SPEP™ Service Type: Mentoring

Based on the meta-analysis, is there a qualifying supplemental service? Yes

If so, what is the Service Type? Behavioral Management

Was the supplemental service provided? Yes Total Points Possible for this Service Type: 30

Total Points Received: 30 Total Points Possible: 35

2. Quality of Service: Research has shown that programs that deliver service with high quality are more likely to have a positive impact on recidivism reduction. Monitoring of quality is defined by existence of written protocol, staff training, staff supervision, and how drift from service delivery is addressed.

Total Points Received: 20 Total Points Possible: 20

3. Amount of Service: Score was derived by calculating the total number of weeks and hours received by each youth in the service. The amount of service is measured by the target amounts of service for the SPEP™ service categorization. Each SPEP™ service type has varying amounts of duration and contact hours. Youth should receive the targeted amounts to have the greatest impact on recidivism reduction.

Points received for Duration or Number of Weeks: 4

Points received for Contact Hours or Number of Hours: 4

Total Points Received: 8 Total Points Possible: 20

4. Youth Risk Level: The risk level score is compiled by calculating the total % of youth that score above low risk, and the total % of youth who score above moderate risk to reoffend based on the results of the YLS.

26 youth in the cohort are Moderate, High, Very High YLS Risk Level for a total of 10 points

5 youth in the cohort are High or Very High YLS Risk Level for a total of 3 points

Total Points Received: 13 Total Points Possible: 25

Basic SPEP™ Score: 71 total points received out of 100 points. Compares service to any other type of SPEP™ therapeutic service. (e.g. individual counseling compared to cognitive behavioral therapy, social skills training, mentoring, etc.)

Note: Services with scores greater than or equal to 50 show the service is having a positive impact on recidivism reduction.

Program Optimization Percentage: 75% This percentage compares the service to the same service types found in the research. (e.g. individual counseling compared to all other individual counseling services included in the research.)

The SPEP™ and Performance Improvement

The intended use of the SPEP™ is to optimize the effectiveness of reducing recidivism among juvenile offenders. Recommendations for performance improvement are included in the service Feedback Report, and these recommendations are the focus of the Performance Improvement Plan, a shared responsibility of the service provider and the juvenile probation department.

1. Regarding Quality of Service Delivery:

a. Staff Supervision:

- i. Incorporate in person observations for supervisors monitoring mentors and youth.
- ii. Create a written feedback form for staff who are delivering the service.

2. Regarding Amount of Service:

- a. Maintain communication between RAMP and Bucks County Juvenile Probation Department regarding youth being discharged early from the program without looking at the research recommended targeted amount of service.
- b. Create a monthly spreadsheet to notify Bucks County Juvenile Probation regarding the status of dosage, duration, and expected release date for each juvenile receiving the service.

3. Regarding Risk Level of Youth Served:

- a. Continue to communicate with Bucks County Juvenile Probation Department regarding the research supported targeted risk population recommended for this service type; there are larger positive effects on recidivism with high risk juveniles.