

PA SAVIN is an automated service that lets you track the custody status of offenders in jail or prison over the phone or internet. You can also register to be notified by phone, email and/or text message if the custody status of an offender changes.

Write down the following information, remove this panel, and keep in a safe place:

Offender name

Offender number

Your four-digit PIN

- If you do not answer a notification call, PA SAVIN will leave a message and will continue calling back until you enter your PIN or until up to 72 hours have passed. You may get a call from PA SAVIN in the middle of the night.
- Do not register a phone number that rings to a switchboard.
- PA SAVIN is confidential.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number (1-866-972-7284) and press zero for a SAVIN service representative.
- SAVIN service representatives are available 24 hours a day, seven days a week to assist you.



Search for "VINEmobile"
where you get your apps.

Notes:

PA SAVIN

Pennsylvania's Victim Notification Service

Access to free information
and notification about
the status of offenders in:
County Jails
State Prisons
or on
State Parole



Victims have the right to know.

Do not rely solely on
PA SAVIN for your safety.

If you feel you are in
danger, call 911.

1-866-9PA-SAVIN

1-866-972-7284

www.pacrimevictims.com



PA SAVIN SERVICE

INFORMATION

To access offender custody information:

- Call **1-866-972-7284**
 - Visit **www.pacrimevictims.com**
 - Download the **VINEmobile app**
- TTY users can call 1-866-847-1298.

REGISTRATION

If the offender is in custody, you can register to receive PA SAVIN notifications.

If you register a phone number, you must create a four-digit personal identification number (PIN) that you will need when you receive notifications. Make sure your PIN is easy to remember. Write it down and keep it in a safe place.

Email registrations do not require a PIN.



NOTIFICATION

You will be notified about events such as release, transfer, escape, or death.

When PA SAVIN calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN confirms the call was received and will stop the service from calling you until there is another change in custody status.

No PIN is required when you receive email and text message notifications. You will receive one email or text message when there is a change in custody status.

VICTIM RESOURCES

Victims' Compensation Assistance Program
1-800-233-2339

Address Confidentiality Program
1-800-563-6399

Pennsylvania Legal Aid Network
1-800-322-7572

Pennsylvania Coalition Against Domestic Violence (PCADV)
1-800-932-4632

Pennsylvania Coalition Against Rape (PCAR)
1-800-692-7445
1-888-772-7227 (Local Resources)

Statewide Elder Abuse Hotline
1-866-623-2137

Mothers Against Drunk Driving (PA Central Office)
1-800-848-6233

Office of the Victim Advocate
1-800-322-4472

For information and a complete listing of all the victim services programs in Pennsylvania and your rights under the law, please visit: www.pacrimevictims.com



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