

# CONSTABLES' TRAINING BULLETIN

**NUMBER 98****JUNE 2020**

## **Temple Online Activation Emails**

If you have NOT received the activation email from [cesystem@temple.edu](mailto:cesystem@temple.edu), please contact Sherry Leffler at [sleffler@pa.gov](mailto:sleffler@pa.gov). It is important that you activate your Temple Canvas account in order to gain access to the required 4-Hour online subject, "Reacting to Witnessed Criminal Behavior".

Approximately 20% of the active and certified constables and deputy constables have completed the online training. This must be completed by December 4, 2020 to maintain certification for 2021.

## **Keystone Login Issues**

Effective May 18, 2020, the new Keystone Login Help Desk (877-328-0995) is available to help you with forgotten passwords, changing your profile, duplicate accounts, or other log-in issues. Please capture any login-in error message that may be displayed and contact the Keystone Login Help Desk (877-328-0995) directly.

Program Staff will no longer be able to assist with any Keystone Login issue, you must call the Help Desk number provided.

All active and certified constables and deputy constables must have a Keystone Login account migrated to CCETS in order to access online training in 2021.

In order for the Keystone Login password reset to function correctly, users must have a valid email address listed on their Keystone Login account.

## **CETB Meeting**

The rescheduled Board meeting will begin at 9:00 a.m. on Thursday, June 23, 2020. This meeting will be conducted remotely via Skype and Program Staff are working on the logistics for this meeting. Additional information will be sent by email and posted on the website as it becomes available.

**Constables' Education and Training  
Board Members:**

**Board Chair – John Bruno  
Board Vice Chair - Francis C. Peitz, Jr.**

**Craig Westover  
Thomas S. Brletic**



**Charles H. Ramsey  
Chairman, PCCD**

**Michael Pennington  
Executive Director, PCCD**

**John Pfau  
Manager,  
Bureau of Training Services**

## **Canvas Reminders**

As a reminder, additional information on precautions regarding infectious disease has been posted in the Continuing Education section in Canvas.

If you have completed the online subject, Reacting to Witnessed Criminal Behavior, and passed the course, do not attempt to take this online subject again through Canvas. The latest grade that is reported to us will be official grade recorded in CCETS. This grade may be different than the first grade reported.

Take your time and do not rush through the modules!

The following language appears on the examination module: If both test attempts are failed, you must contact PCCD Staff in order to pay and retake the online training module. This only applies if you take and fail at both attempts at the exam.

If you pass an exam on the first attempt (70%=7 out of 10 questions or higher), you **DO NOT** need to take it again.

You have 30 minutes to complete each attempt at the exam, take your time and don't rush through it!

DO NOT open an exam unless you are prepared to take it at that time. You have 30 minutes to complete each attempt at the exam, take your time and do not rush through it! Plan so that you can complete the exam uninterrupted.

The exam will expire or "time out" after 30 minutes, if this occurs, it will be considered a failure and you will only be given one additional attempt to successfully complete the exam in the 30-minute time frame allotted.

## **Contact Information**

Program Staff are continuing to telework and the best way to reach us is by email at [sleffler@pa.gov](mailto:sleffler@pa.gov) or [trabeaver@pa.gov](mailto:trabeaver@pa.gov) for any questions or issues. We will continue to update the constable population by email and CCETS as often as possible.